

BULA VINAKA!

A warm hello and thank you for choosing Octopus Resort!

Now for the crucial part - transfers.

After all, we do need to get you to the island!

What's next?

Now that you have secured your booking with us, we want to make sure you have:

- Booked your international flights to Nadi
- Booked transfers to and from the resort
- Received your itinerary from us
- Purchased travel insurance for your trip

Transfers

By now, you should have selected your transfers to and from the island. Please read through the below information to ensure you have chosen the best option for you.

Merlyn's Magic or Aftershock - The Resort Boat

- The boat hold approx. 30 people is a direct service to and from Octopus Resort that makes a return trip every day.
- *Departs Vuda Marina between 9-10am daily, arriving at Octopus Resort at approx. 10.30-11.30am.
- *Departs Octopus Resort between 1-1.30pm, arriving back at Vuda Marina at 2.30-3pm.
- Includes a complimentary minibus transfer to/from nearby hotels in Denarau and Nadi area only and Nadi airport.
- **Why the Resort Boat?** It provides a direct and flexible option that suits a casual itinerary (no connection requirements).

**A note of caution: The departure times are flexible and subject to change to accommodate customers' flight schedules.*

Departure times from the island to the mainland may vary from 11.30am to 3pm depending on the needs of the in-house guests on the day to account for early flight departures. The vessel will leave Octopus by 11.30am if there are 3pm flight departures. Guests with flights departing Fiji before 3pm require a specific private charter, or 'day before' departure.

The accuracy of the transfer duration is dependent on the weather conditions.

Minibus to and from Vuda Marina

Fiji Daytrippers, who operate the boat, provide a complimentary minibus transfer from the airport or your accommodation in Nadi to the marina. There are no set times as the schedule changes according to the bookings that day. Just make sure you let us know where to pick you up from and then our Transfers Team will contact you a week prior with your pick up time.

The Yasawa Flyer Catamaran

- This leisurely boat leaves once daily making its way up and down the Yasawa Island chain picking up and dropping off guests.
- Departs Port Denarau at 8.30am, arriving at Octopus Resort at 11am.
- Departs Octopus Resort at 3.15pm, arriving back at Port Denarau at 5.45pm.
- Includes a complimentary bus service transfer to/from nearby hotels in Denarau and Nadi area only.
- **Why The Flyer?** It provides a perfect and stress free option that suits a relaxed itinerary (no connection requirements).

A note of caution: You are travelling a large distance over the ocean. The accuracy of the timetable is dependent on the weather conditions and on occasions has arrived late. Please factor this in when making onward travel plans.

We personally do not recommend this option if you have an international flight connection on the same evening of arrival back to the mainland. When it works smoothly it is seem-less, though if Mother Nature steps in, it can affect your plans.

Coach to and from Port Denarau

Awesome Adventures, who operate the boat, provide a complimentary coach transfer from Nadi airport, which leaves at 6.50am, and makes its way past accommodation in Nadi, Wailoaloa and Denarau before arriving at the port check in terminal. If you prefer, you can also take a private taxi for approx. FJD\$45 for a party of four people. This will offer a direct route and see you nice and relaxed at the marina.

Frequently Asked Questions

Do I need a physical ticket? No, our Transfers Team will email you a week prior with details and instructions.

Can I get a boat if I land that morning?

We recommend that your flight lands at a time that allows for time to proceed through customs (approx. one hour), make your way to the port and time to check in without any hassle.

Is there another boat that leaves later?

The only other option would be to consider a private boat charter. This starts from FJD\$1500 one way. Please let us know if you would like us to look into this for you.



What if the weather is really bad?

Sea and weather conditions very rarely prevent travel to and from the islands. In the unlikely event that the boat is cancelled that day, you will need to stay on the mainland and travel the next day, or pay to upgrade to a seaplane if these are available and flying which is at your own expense. Make sure you are covered with travel insurance! If the seas are rough and the boat is still running - unfortunately you will have to either cancel and lose your ticket or grin and bear the conditions. This is deemed your personal decision and at your own costs.

Seaplanes and Helicopters

- This is an incredible flying experience and a great way to see the islands from above!
- Aircraft transfers are based on times and schedules that day. We will book your flight and the airline will email you directly with confirmed flight details 24 hours prior.
- Please note that specific time requests are outside of our control as the airlines schedule all flights in and around the bookings for the day. It is understandable that should for instance they only have two others flying in the morning - this may necessitate that they collect all passengers on the same flight path, regardless of requests.
- Please note that it is not uncommon to have the plane stop off and pick up or drop off passengers during your flight time, this is again to work within the scheduling needs and outside of our or indeed, your control.
- Includes baggage limit is 15kg (33lbs) per person.
- **Why air transfers?** Suits travellers who prefer to not stay in Nadi to maximise their time on the island and/or to coordinate with international flights the same day. Perfect for people who prefer air over sea!

A note of caution:

- Due to strict aviation laws, aircrafts are restricted to fly into twilight.
- We highly recommend that you **do not** take this option if you expect a set time to be collected and transferred. The only way to request and confirm a set time is by paying to charter the entire plane at a rate of approx. FJD\$2500 one way.
- For the above reason, the per seat rate is an affordable way to transfer, and more than likely you will be accompanied by other travellers.
- A minimum of two people is required to make a reservation.
- Please note that an air of understanding and flexibility must be practiced in order to avoid disappointment if the plane shall be delayed or indeed moved forward for any unforeseen reason.

Frequently asked questions

How long does it take to get there?

Flights only take 20 minutes one way.

What is the latest connection time?

Seaplanes/helicopters do not depart the mainland after 3.30pm during winter months and 4.30pm during summer months. For this reason, it is imperative that you factor in your transfer time to the aircraft base and allow one hour from time of landing to clear customs etc. It is your responsibility to arrive within the required time.

We have a nice little sister hotel called Oasis Palms which is great for our guests in transit as they offer complimentary pick ups and drop offs as well as a fresh continental tropical breakfast. Should you need somewhere to relax before or after your stay, they also offer 'day rooms' or use of the facilities while in transit.

My flight was delayed; I'm going to miss my seaplane!

The airline will normally do all they can to place you on the next available flight though this is up to their discretion. You may have to forfeit a night on the island and reach us the following day.

What if I am unable to reach the island due to my transfer being cancelled?

You will be advised to seek alternate plans for accommodation and all meals etc upon your own expense. As this would be deemed outside of the resort's control, the resort will not accept any liability for this interruption. (The resort will provide a mainland representative to assist you if required in the event that you need help with these arrangements).

What if it's raining?

Seaplanes can still operate in rainy weather. Cancellations are at the discretion of the pilot and no flights will operate if your safety is in jeopardy. Please respect the decisions made by airlines – they will do all they can to get you on the next available flight! This is outside of your and also our control.

Can I book a seaplane if I am travelling solo?

We do require a minimum of two passengers per booking however single passengers can be accepted if there is a seat available. It is subject to the booking agent and you can be expected to have to pay for two seats.

Will I lose the pre paid accommodation and meals at the island?

Unfortunately the accommodation portion would be considered forfeited and you will be advised to consult your insurance provider. All unused prepaid meals however will be refunded to you.

**Please note all cancellations are treated in a very sensitive manner with a case by case scenario due to many contributing factors.*



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